



# SIR C.R.REDDY COLLEGE OF PHARMACEUTICAL SCIENCES

(An ISO 9001 : 2015 Certified Institution)

(Affiliated to Andhra University, Visakhapatnam; Recognized by Dept.of Technical Education, Govt.of A.P)

(Approved by AICTE & PCI, New Delhi)

Old G.N.T. Road, Santhi Nagar, ELURU-534 007, ELURU DIST., ANDHRA PRADESH

☎ : 08812-231492

Mob : 73821 64545

College Code : CRRP

Website : [www.sircrrcops.edu.in](http://www.sircrrcops.edu.in)

E-mail : [sircrreddypharmacy@gmail.com](mailto:sircrreddypharmacy@gmail.com)

Date:.....

A.Y- 2022-23

Date: 17.02.2023

## GRIEVANCE REDRESSAL COMMITTEE

S. No	NAME	POSITION	CONTACT NO	EMAIL ID
1	Dr. A. Narendra Babu	Chairman	9849010007	narendraankem@rediff.com
2	E. Jajili	Convener	9573678678	elurujaji.pharma@gmail.com
3	M. Krishna	Member	7702060202	krishna.mannem@gmail.com
4	K. Sravani	Member	99666847776	sravanikoralla@gmail.com
5	K. H. Mounica	Member	8464882380	khmounica@gmail.com
6	R. Bharmaramba	Member	9652852329	bhramasristi@gmail.com



PRINCIPAL

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S. NO	GRIEVANCE/ DETAILS OF STUDENTS AFFECTED	GRIEVANCE CELL RECOMMENDATIONS/SUGGESTIONS	ACTION PLAN TAKEN BY THE COLLEGE
1	Request to repair electricity connections.	Considered the grievance and recommended to the administration.	An Electrician was immediately assigned to repair all the electrical connections in the campus.
2	Requested to allow students to receive newspapers, magazines, books and other parcels through post to the college address.	Considered the grievance and recommended to the college management.	The problem was resolved by granting permission to students advising them to utilize the opportunity only from 10AM to 5PM.
3	Request to allow a male or female dobhi to wash the clothes of girl students when they are sick as there are more number of students in the hostel.	Considered the grievance and recommended to the college management.	The problem was resolved by granting permission to allow dobhi only when the students are out to college. (students pay the dobhi and ironing clothes should be done out of the campus)



*[Signature]*  
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Website: [www.sircrcops.edu.in](http://www.sircrcops.edu.in)  
Phone: (O) 08812 - 231492

Date: .....

**A.Y- 2021-22**

**Date: 21.01.2022**

## GRIEVANCE REDRESSAL COMMITTEE

S. No	NAME	POSITION	CONTACT NO	EMAIL ID
1	Dr. Eswar Gupta	Chairman	9885523760	<a href="mailto:meguptas@gmail.com">meguptas@gmail.com</a>
2	E. Jajili	Convener	9573678678	<a href="mailto:elurujaji.pharma@gmail.com">elurujaji.pharma@gmail.com</a>
3	M. Krishna	Member	7702060202	<a href="mailto:krishna.mannem@gmail.com">krishna.mannem@gmail.com</a>
4	K. Sravani	Member	99666847776	<a href="mailto:sravanikoralla@gmail.com">sravanikoralla@gmail.com</a>
5	J. R. Tulasi	Member	9153523456	<a href="mailto:tulasi_jampana@yahoo.com">tulasi_jampana@yahoo.com</a>
6	R. Bharmaramba	Member	9652852329	<a href="mailto:bhramasristi@gmail.com">bhramasristi@gmail.com</a>



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21/1/22  
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Phone: (O) 08812 - 231492

Date:.....

S. NO	GRIEVANCE/ DETAILS OF STUDENTS AFFECTED	GRIEVANCE CELL RECOMMENDATIONS/SUGGESTIONS	ACTION PLAN TAKEN BY THE COLLEGE
1	Request for girls restroom.	Considered the grievance to provide girls restroom.	Management of the college resolved by constructing new washrooms.
2	Request to resolve the internet issues providing WIFI free campus.	Considered the grievance and recommended to the college management.	The problem was resolved by the management by making the campus WIFI Free.
3	Request not to allow outsiders as a precaution for COVID	Considered the grievance and recommended to management.	The problem was solved by locking the main entrance after the college reopening time(9:30AM)



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Date: .....

**A.Y- 2020-21**

**Date: 19.02.2021**

## GRIEVANCE REDRESSAL COMMITTEE

S. No	NAME	POSITION	CONTACT NO	EMAIL ID
1	Dr. I. Sudheer Babu	Chairman	9440944123	isb123@gmail.com
2	Dr. Eswar Gupta	Convener	9885523760	meguptas@gmail.com
3	V. Sowmya	Member	9100153170	sou7pharma@gmail.com
4	K. Sravani	Member	99666847776	sravanikoralla@gmail.com
5	J. R. Tulasi	Member	9153523456	tulasi_jampana@yahoo.com
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*M. Eswar Gupta*  
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S. NO	GRIEVANCE/ DETAILS OF STUDENTS AFFECTED	GRIEVANCE CELL RECOMMENDATIONS/SUGGESTIONS	ACTION PLAN TAKEN BY THE COLLEGE
1	Students asked to reduce the hostel fee during covid time.	Considered the grievance and forwarded to hostel warden.	Grievance was further recommended to management.
2	Request to send away the stray dogs from the campus.	Considered the grievance and recommended to the college management.	The problem was resolved by the management by keeping gates on all sides of the campus.
3	Request to permit the students to come into college for students coming from long distance by bus.	Considered the grievance and recommended to management.	The issue is solved by the principal by making a list of day scholars from long distance and forwarded and granted permission.



*M. Eswar Gupta*  
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**A.Y- 2019-20**

Date: .....  
**Date: 20.03.2020**

## GRIEVANCE REDRESSAL COMMITTEE

S. No	NAME	POSITION	CONTACT NO	EMAIL ID
1	Dr. I. Sudheer Babu	Chairman	9440944123	isb123@gmail.com
2	Dr. Eswar Gupta	Convener	9885523760	meguptas@gmail.com
3	Dr.V. Sowmya	Member	9100153170	sou7pharma@gmail.com
4	M. Manoj Kumar	Member	9985854428	manoj.maguluru@gmail.com
5	J. R. Tulasi	Member	9153523456	tulasi_jampana@yahoo.com
6	R. Bharmaramba	Member	9652852329	bhramasristi@gmail.com



*M. Eswar Gupta*  
I/c **PRINCIPAL**  
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1	The students requested to consider the best mid among all the mid exams conducted.	Considered the grievance and forwarded to academic council.	Academic council forwarded the issue to BOS.
2	Students requested for playground.	Considered the grievance and recommended to the college management.	Issue is addressed by the principal who discussed with the management for a special permission to use School ground.
3	Unhygienic washrooms for students.	Considered the grievance and recommended to administration.	The issue is solved by the principal by recruiting a new scavenger for this purpose.



*M. Anwar Gupta*  
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Date : .....

A.Y- 2018-19

Date: 25.01.2019

## GRIEVANCE REDRESSAL COMMITTEE

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1	Dr. I. Sudheer Babu	Chairman	9440944123	isb123@gmail.com
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3	V. Sowmya	Member	9100153170	sou7pharma@gmail.com
4	M. Manoj Kumar	Member	9985854428	manoj.maguluru@gmail.com
5	J. R. Tulasi	Member	9153523456	tulasi_jampana@yahoo.com
6	K. Madhuri Sudha	Member	8985099253	madhurisudhak@gmail.com



*M. Eswar Gupta*  
T/c PRINCIPAL

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1	Water problem in the girl's hostel	Considered the grievance and recommended to hostel warden.	Requested the college management to give a separate motor and connections for the hostel.
2	Need more certification courses	Considered the grievance and recommended to the administration.	Issue is addressed by the principal with the respective incharges and it has been resolved.
3	Insufficient food in the girls hostel mess	Considered the grievance and recommended to hostel warden.	The hostel mess committee is initiated the mess people and the problem is resolved within two days.



*M. Enna Gupta*  
I/c PRINCIPAL

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